



# OUR WATER SUPPLY

## Toilet Replacement Program Continues!

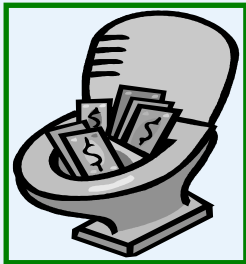
Last fall, Redwood City gave away 1,000 ultra low-flow toilets that will save our community an estimated **9,000,000** gallons of water annually. Building on that success, the City will soon be offering other incentives to replace your old water-wasting toilet with a new water-efficient model. Our **Toilet Replacement Program** targets over 12,000 toilets in Redwood City for replacement in order to help reduce our water purchases from the Hetch Hetchy system, to increase our water supply reliability, and to avoid stringent water use cutbacks that would be required during a drought.

### How Can 12,250 Toilets Equal 100 Million Gallons of Water?

That's the expected annual water savings that Redwood City could experience after replacing over 12,000 older, inefficient toilets throughout the community. In fact, most homes in Redwood City are still using at least one older water-wasting toilet that may be using up to 5 or even 7 gallons per flush.

When you compare that water usage to the latest 1.6-gallons-per-flush (or less!) models, it's easy to see that a lot of our precious water is literally going down the drain, and our hard-earned dollars with it!

Redwood City's toilet replacement program targets 7,000 single-family toilets, 5,000 multi-family toilets, and 250 commercial toilets during the next three years, offering customers a **low-cost** way to replace their old toilets with state-of-the-art, water-saving models. With your help, we can save water now, and avoid water-use restrictions later.



There are two new programs that will begin in the next few months:

**Direct Install Program**—This program will provide both the low-flow toilet *and* the installation for FREE to qualifying residential and commercial customers. The City's selected plumbing contractor will remove your old toilet for recycling, and replace it with a new ultra low-flow model.

We'll also give you free low-flow showerheads and faucet aerators to save even more water. For commercial customers, you'll get the appropriate style of ultra low-flow toilet along with a free urinal valve retrofit kit.

You can't get a better deal on helping to reduce our water use, and save money at the same time!

**Toilet Rebate Program**—If you'd rather select and install your own low-flow toilet, you can do that too and enjoy a substantial rebate in the process (the amount depends on the type of toilet you buy). Along with the rebate, you'll get the free showerheads and faucet aerators, of course!

The details will be available soon at [www.redwoodcity.org/conservation](http://www.redwoodcity.org/conservation) or by calling **780-7436**.

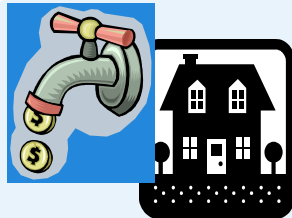
# Do Our Water Conservation Efforts Really Work?

**The short answer is a resounding “YES!”**

We're working hard to give you the tools to reduce water use in your toilets, washing machines, landscape irrigation, faucets, and showerheads. We're providing water use education, help with improving your water use efficiency, information on water savings potential, and a lot more.



Our residential and commercial washing machine rebate programs are already responsible for saving an incredible **20 million gallons** of water annually, and that's with our efforts in just the last three years. Those programs gave customers nearly \$350,000 in rebates when they purchased a new water-saving washer, not to mention their savings on water and energy bills. Our work with large landscapers has also shown great success, with an estimated **8 million gallons** in water savings each year. Add to those savings the estimated **9 million gallons** of water saved annually from last fall's low-flow toilet giveaway, and you can see that we're really starting to improve our water efficiency in Redwood City!



## Is your home water-wise or a water-waster?

Find out with these four easy steps to water conservation in the home!

1. **Check** for plumbing leaks
2. **Measure** shower and faucet flow
3. **Replace** faucet aerators
4. **Determine** each toilet's gallons-per-flush

You can do it with your FREE **SMART Home Water Conservation Kit** by calling **780-7436** today!

Here's another tip: [www.h2ouse.org](http://www.h2ouse.org) is an excellent website by the California Urban Water Conservation Council with resources to help you save water, and money.

Our **new and improved Water Conservation web page** has lots of information about the SMART Home kits, SMART Home house calls, toilet rebates and toilet replacement, clothes washer rebates, educational programs, and more - just visit [www.redwoodcity.org/conservation](http://www.redwoodcity.org/conservation). And don't forget, you can also call our **Water Conservation Hotline** at **780-7436**.

## Compare to the average

Indoor residential water use in Redwood City averages about **91 gallons per person, per day**. Remarkably, this includes over 12 gallons of water wasted *just from undetected leaks!*

**How does your house measure up?** Here are the typical water uses in an average Redwood City home:

◆ Toilet:	26.7%
◆ Clothes washer:	21.7%
◆ Shower:	16.8%
◆ Faucets:	15.7%
◆ Leaks:	13.7%
◆ Bath:	1.7%
◆ Dishwasher:	1.4%
◆ Other:	2.2%

