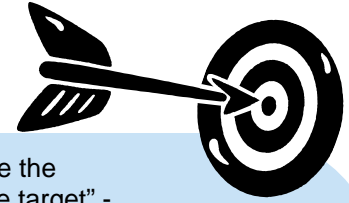




OUR WATER SUPPLY

~ Hit Your Household's Water Use Target With the Water Use Allocation Program



The City's **Water Use Allocation Program** is an easy way for you to determine the bi-monthly amount of water that your household *should* be using - your "water use target" - and compare it with your actual water use. It's the first step in finding out how much water you can start saving today!

Using this tool also sets the stage for providing a fair and equitable way to distribute water during possible future droughts by taking into consideration your individual water needs and your existing conservation efforts, instead of just your prior year's consumption.

Your water allocation is based on specific data you provide: *how many people live in your house, the size and type of your irrigated landscape, whether you have a swimming pool or hot tub, and any documented special needs.* If you haven't submitted this data, your allocation is based on a standard of two people in the home, 100 square feet of lawn, and 250 square feet of ground cover. It's easy to compare your water allocation with your actual use: go to www.redwoodcity.org, click on "**I want to...**" and select "**Calculate Water Allocation.**" From there, just follow the prompts.

How does it work? As an example, let's look at two identical households with the same two-month water use target for their outdoor landscaping - say, 10,000 gallons.

Example of Water Use Allocation for Two-Month Billing Period		
	Household #1	Household #2
Landscape Water Use Target during normal circumstances	10,000 gallons	10,000 gallons
Actual use	12,000 gallons	9,000 gallons
Water Use Target during drought period	8,000 gallons	8,000 gallons
Required reduction, in gallons	4,000 gallons	1,000 gallons
Total % reduction from actual usage	33%	11%

As you can see, Household #1 is using **more** than their target, while Household #2 is already doing a good job of conserving water. Then, in our example, **a severe drought hits** and both households are required to reduce landscape water usage by 20% (for example) based on their water use target. So their new target during the drought is 8,000 gallons for each two-month period.

The water-wise **Household #2 is already below target**, making drought reductions much easier—they only have to cut 1,000 gallons. **Household #1, which is using more than their normal target, has to cut far more to hit their drought target**—they have to reduce usage by 4,000 gallons.

(Please note: your bi-monthly water bill calculates water usage in units, with one unit equal to 748 gallons; for clarity of this example, water usage here is shown in gallons)

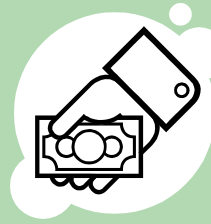
Don't forget, it's easy to participate in this program—just go to www.redwoodcity.org to fill out and email the survey online, or if you prefer you can download and print a hard copy and send it in. Of course you can always just give us a call at 780-7436 to have one sent to your home.

The water rates you pay are not related to the Water Use Allocation Program, and there are no penalties if you exceed the allocation amount. All customers' water rates are based only on the amount of water used.

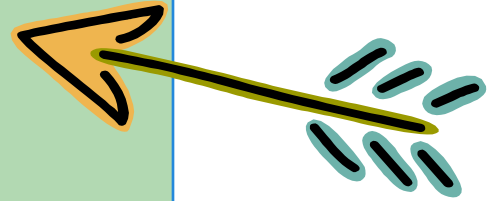
Get a Rebate When You Buy a High-Efficiency Toilet!

Redwood City's Toilet Replacement Program offers a selection of toilets that we'll provide & install for free - but if you'd rather pick out **your own** qualifying high-efficiency toilet, we'll give you a substantial rebate!

Just fill out an application, follow the program procedure steps, and make sure to choose from our list of qualifying high-efficiency toilets **before** you buy. Rebate amounts range from \$75 to \$175 depending on the type of toilet you choose, so pay close attention to the City's list of qualified toilets.



Wow!



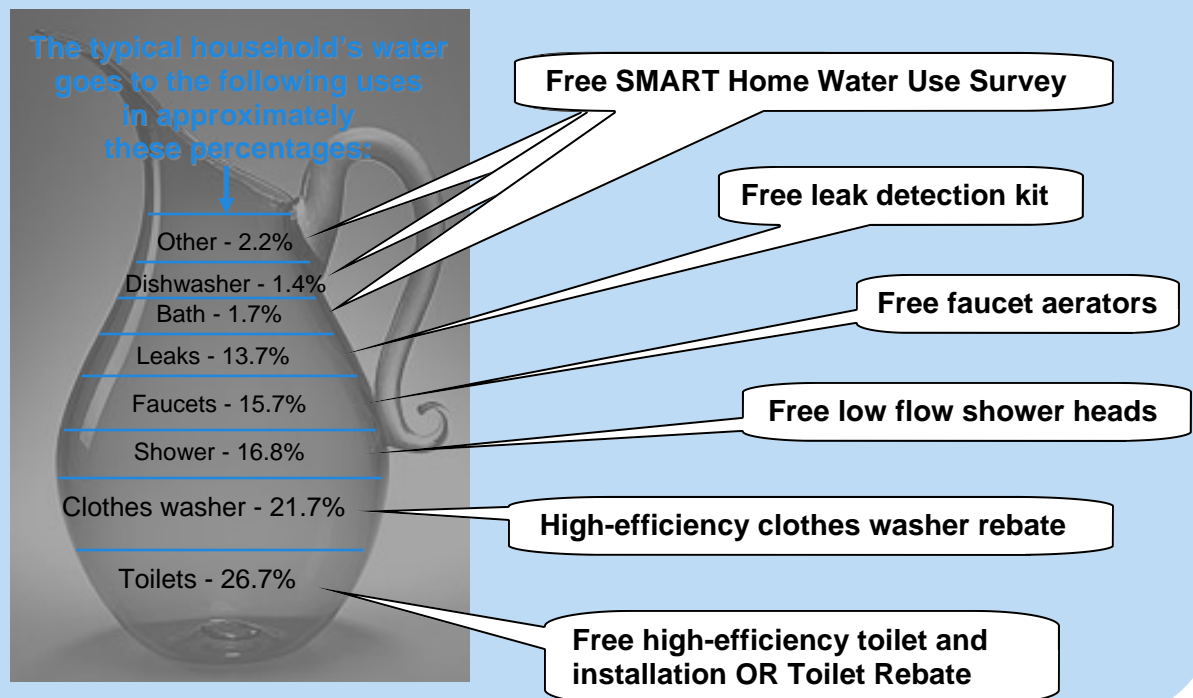
Get all the info at



www.redwoodcity.org/conservation

Where does your water go? ...and how you can conserve water!

Below is the breakdown of how the typical Redwood City household uses its water. Where does YOUR water use stack up? For each type of water use in your home, Redwood City has a program to help you save water and money! To participate in our programs or to get free water saving devices **call us at 780-7436 or go to our website at www.redwoodcity.org/conservation**.



Your service club, neighborhood association, community organization, or other group can learn more about water conservation — Redwood City offers a **Water Conservation Speakers Bureau** that provides an informative and interesting presentation for your gathering. Call 780-7436 to schedule a speaker for your group.