



RESIDENTIAL RECYCLED WATER USE APPLICATION AND AGREEMENT

City of Redwood City
1400 Broadway Street, Redwood City, CA 94063
(650)780-7464
www.redwoodcity.org

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|--|--|---------------------|--|
| Customer name: | | Account #: | |
| Address: | | | |
| City/State/Zip: | | | |
| Home Phone: | | Cell: | |
| Email Address: | | | |
| Use Location: | | | |
| !Recycled Water containers are required to be cleaned of contaminants with a secure lid! | | Size of container : | |
| Recycled water will be used for: <ul style="list-style-type: none"> <input type="checkbox"/> Irrigation of landscape <input type="checkbox"/> Irrigation of gardens <input type="checkbox"/> Irrigation through plumbed irrigation system [Site Inspection Required]* <input type="checkbox"/> Water Features [Fountains, running streams, etc.] <input type="checkbox"/> Wash-Down [Subject to conditional use requirements] <input type="checkbox"/> Other _____ | | | |

* Onsite plumbing may trigger dual plumbed requirements and approvals

Terms and Conditions:

- Complete this application packet and bring it to the residential fill station site at 1400 Broadway St., Redwood City 94063, during fill station hours (hours and locations are subject to change and available on the City’s website www.redwoodcity.org/recycledwater).
- The user will need to read and understand the attached Residential Program instructions in order to complete the application process.
- Resale of recycled water obtained from Redwood City’s Residential Fill Station Program is prohibited.
- Permit wallet card cannot be shared with others.
- Recycled water shall be used only at the addresses listed on the permit wallet card.
- There shall be no cross-connection between potable water supply and piping containing Recycled water as specified in Title 17, Section 7604 of the California Code of Regulations.
 - Recycled water shall not be used in any pressurized irrigation system (i.e. sprinkler system) or other permanent system using potable water.
- Redwood City may conduct site visits to ensure proper use of recycled water in accordance to Title 17 & Title 22 Code of regulations.
- Failure to follow the procedure described in this program may result in suspension of the Residential Use Permit, fines, or fees.

The undersigned applicant hereby understands and agrees to all requests for recycled water service and the terms and conditions as stated above. I understand that failure to comply with the conditions of this agreement may lead to Redwood City revoking permission for me to use recycled water on my residential property.

Applicant Signature: _____

Date: _____

Print Name: _____

Residential Recycled Water Fill Station Instructions

Application Requirements:

- Residents interested in obtaining recycled water must complete a Residential Recycled Water Use Application Packet. The application packet can be obtained from Public Works:
 - Online (www.redwoodcity.org/recycledwater)
 - At Public Works Services:
1400 Broadway Street
Mon – Fri, 7:30 a.m. – 4:30 p.m.
- To complete the application process
 - Bring the completed application packet and proof of residence [i.e. a copy of your Utility Bill is preferred] to the Residential Recycled Water Fill Station at:
Public Works Services
1400 Broadway St.
 - First time users are required to attend a short on-site training to learn about proper handling and use of recycled water prior to first fill-up.
The training schedule is available on the City's website at www.redwoodcity.org/recycledwater
 - Sign the Application & Agreement Packet
 - Have the Recycled Water container inspected and approved
 - Container must be able to be closed, leak-proof, and cleaned of contaminants
- After above conditions are completed, the City will provide applicants with:
 - Permit wallet card
 - Sticker(s) for your approved container(s)
 - Recycled water lawn signs to be posted in the area recycled water is used

Use Requirements:

- Show wallet card for every filling
- Bring approved container(s)
- Post Recycled Water sign(s) in areas where recycled water is used
- Limit recycled water use to the approved uses as indicated on the Permit Wallet Card
- Recycled water attendee will record each customer's visit in the Fill Station Log

Fill Station Instructions:

- Fill station hours and locations are subject to change and available on the City's website www.redwoodcity.org/recycledwater.
- Resident must bring their permit wallet card and approved container(s)
- Residents may obtain a maximum of 300 gallons of recycled water per visit.

Residential Recycled Water Handling and Use Instructions:

- Recycled water can be used to:
 - ✓ Water your trees, gardens, vegetables, and lawns
 - ✓ Wash-down
 - ✓ Ornamental water features
 - ✓ Recycled water use will be limited to the approved uses as indicated on the Residential Recycled Water Use Application and Agreement.
- Do **not** use recycled water for:
 - Cooking or food preparation
 - Bathing or showering
 - Plumbing to the household domestic plumbing system
 - Filling swimming pools or spas
 - Drinking
 - Children's water toys
- Users should apply hand sanitizer or wash their hands with soap and potable water after working with recycled water and especially before eating or smoking.
- Do **not** place recycled water in a storage container that is connected to the landscape irrigation system or the onsite drinking water supply.
- Do **not** dispose of recycled water in the street gutter or storm drain system. If you have leftover recycled water and want to dispose of it, either discharge it to a landscaped area or to the sanitary sewer system via an onsite cleanout.
- Do **not** allow recycled water to runoff into storm drains.
- Vegetables and fruits from your garden shall be washed using potable water prior to eating or cooking.

Facts about recycled water:

1. *What is tertiary-treated recycled water and is it safe?*
Recycled water is wastewater that has been processed through primary, secondary, and tertiary treatment. Redwood City's Recycled Water Program supplies clean, safe tertiary-treated recycled water that has gone through a treatment process that includes either microfiltration or sand filtration and extra disinfection. Water treated through this rigorous process meets the high level of standards set by the State Water Resources Control Board – Division of Drinking Water (SWRCB-DDW) and qualifies for a number of beneficial uses. Recycled water is safe for outdoor use, such as watering your lawn or garden. However, it is not safe to drink or use in food preparation.
2. *Why is recycled water not safe to drink? What happens if I drink it?*
Tertiary-treated recycled water is not approved for drinking. If you accidentally drink recycled water, there is no need to panic. Should you experience any adverse symptoms or feel unwell, consult your doctor.
3. *Can I water my plants with recycled water?*
Yes, all plants can be watered with recycled water. This includes edible plants such as fruit trees, vegetables, and herbs. Just remember to wash all fruits, vegetables, and herbs with potable water prior to consumption. Recycled water tends to have a higher salt content than drinking water. We advise you to direct the recycled water to the roots of the plants and not the foliage. This will protect them from potential leaf burn.
4. *Do water-use restrictions (conservation) apply to recycled water?*
No. Water-use restrictions do not apply to recycled water. However, recycled water is a valuable resource and should not be wasted.
5. *Who develops the health standards for recycled water?*
Recycled water is strictly monitored to ensure it meets water quality standards set by California SWRCB-DDW and the U.S. Environmental Protection Agency (EPA).
6. *How much will recycled water cost me?*
At this time, recycled water from the residential fill station will be provided at no cost to Redwood City water customers.
7. *How much recycled water can I pick up at a time?*
Maximum per visit is 300 gallons. Keep in mind the size of your vehicle when selecting transport containers; one gallon of water weighs 8.345 pounds. Ensure your vehicle can handle the amount of recycled water you collect and transport.

| Volume – Gallons | Weight – Pounds (Lbs.) |
|-------------------------|-------------------------------|
| 5 gallons | 42 lbs. |
| 50 gallons | 417 lbs. |
| 100 gallons | 835 lbs. |
| 300 gallons | 2,500 lbs. |

The City of Redwood City is not liable for any damages to you or your vehicle(s) due to your participation in the Residential Recycled Water Fill Station Program.

I certify that I have read, understand, and agree to abide by the above requirements and agreed to follow the requirements set forth by the Recycled Water Fill Station Program Guidelines in accordance with Redwood City's Recycled Water User Guidelines and RWQCB Order 96-011

| | |
|-------------|------------------|
| Signature: | Service Address: |
| Print Name: | Date: |