

Redwood City Enterprise Systems Catalog

System Name	Version	Purpose	Vendor	Primary Users	Update Frequency	Category
Active.net		Facility Reservations, league management, class/training, management, Recreation Software	Active Network	Parks and Recreation	As Needed	Recreation Software
RIMS		CAD/RMS/Mobile Computer Application	Sunridge Systems	Police	As Needed	Public Safety
Sedaru		Infrastructure monitoring	ID Modeling	Public Works	As Needed	Utility - Billing and related
ShoreTel telephone system		VoIP telephone system	Packet Fusion	All	As Needed	Other
Onbase		Agenda and Contract workflows	Hyland	All	As Needed	Document Management
SQLServer	various	DBMS for almost all on-premise applications requiring database backend	Microsoft	All	As Needed	Financial
Pticket.com		Pay a Parking Ticket	Pticket.com	All	As Needed	Other
Traffic Collision		Collision Tracking Reporting	Crossroads	Police	As Needed	Public Safety
Codepal		Used to schedule and perform bill Fire inspections	Sybatech	Fire	As Needed	Public Safety
CalOpps		Employee Recruitment	Foster City	HR	As Needed	Human Resources
Confluence		repository of information for city processes	Atlassian	All	As Needed	Other

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Council Chamber A/V		Presentation, Voting, and internet streaming of public Meetings	ICS	Clerks, Community Development	As Needed	Social Media
Crimereports.org		Public Access to Crime Data	Crimereports.org	Police	As Needed	Public Safety
Trakit / eTrakit		Permitting and Planning Engineering	Central Square	Community Development	As Needed	Permit
Teams	Latest	Collaboration tools	Microsoft	Citywide	As Needed	Employee / Internal Support
Telestaff		Used to schedule and track fire inspections	Sybatech	Fire	As Needed	Public Safety
Universe DBMS		Used to manage the City Finances-including but not limited to A/P, A/R, Budget, Project and Department expenditure tracking and reporting, and Payroll	Modular Systems	All	As Needed	Financial
Constant Contact		Mailing list management	Constant Contact	Manager, Library, Parks and Recreation, Clerks	As Needed	Social Media
myRWC		Resident issue reporting managing	Accela	All, Public	As Needed	Customer Information System
Adobe Sign		Electronic Signature	Adobe			Document Management
Exchange	2016	Email	Microsoft	All	As Needed	Email
Fire RMS-Zoll		Fire personnel scheduling	Kronos	Fire	As Needed	Public Safety

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Zoom	Latest	Video Conferencing, Council and BCC meetings	Zoom		As Needed	Telephone / Communications
Fleet Anywhere		Auto Shop Operations	Asset Solutions	Public Works/Autoshop	As Needed	Other
GIS-ESRI		All GIS functions related to public internal GIS	ESRI	All	As Needed	GIS
MindMixer		Public Crowd Sourcing/Feedback	MindMixer	All	As Needed	Social Media
InfoSend	N/A	Utility Bill presentment payment for customers	Infosend	Finance (Revenue Services)	As Needed	Utility - Billing and related
Inframap		Infrastructure Software	Inframap	Public Works	As Needed	GIS
Intranet		Employee information, including, but not limited to time cards, pay stubs, policies and procedures, reports	Redwood City	All	As Needed	Financial
Kwiktag		Legacy Document managment	Kwiktag	Police	As Needed	Infrastructure (Servers, Network, Etc.)
LaserFiche		Used for document management	ECS	All, Public	As Needed	Document Management
Granicus		Streaming of Council and Boards Committees and Commissions meetings	Granicus	Clerk, Community Development	As Needed	Transparency / Public Information
Municode		Code of Ordinances	Municode	Public	As Needed	Code Enforcement