

Tenant Resources

To file a complaint about:

- Leaking roofs
- Faulty plumbing
- Inadequate heating
- Substandard electrical problems
- Pests (including rodents and cockroaches)
- Mold
- Lead

In these places:

- Rental properties (apartment buildings of 4 units or more)
- Hotels, motels, bed and breakfasts
- Mobile home parks (within unincorporated San Mateo County)
- Organized camps
- Detention facilities

Call (650) 599-1112 or use the **Online Complaint Form**. Environmental Health Services can only respond to complaints made about the above places.

If you reside within the City of San Mateo or the City of San Carlos, contact your local Code Enforcement Department directly for more information on registering a complaint.

- City of San Mateo Code Enforcement: (650) 522-7150
- City of San Carlos Code Enforcement: (650) 802-4100

Complaints concerning Housing Authority, HUD, or Section 8 should be directed to the San Mateo County Department of Housing at 650-802-3300.